



Reporting your anti-social behaviour problem

Is it an emergency or a crime/incident in progress?
For emergencies telephone the Police on 999
For other incidents or crimes in progress telephone the Police on 0114 220 2020

If you rent your home from Berneslai Homes;
Report the problem to your housing officer and/or leave a message for your local SNT on the appropriate 'Golden Line'

If you own your own home;
Report the problem to your local SNT on the appropriate 'Golden Line'

If you rent your home from a private landlord or agency;
Report the problem to your landlord and/or leave a message for your local SNT on the appropriate 'Golden Line'

Other Useful Contacts

South Yorkshire Police	
In an emergency	999
Non emergency	0114 220 2020
Barnsley Council	01226 770770
Environmental Regulatory Unit	01226 772540
Neighbourhood Pride	01226 775656
Victim Support	01226 243761

Berneslai Homes Impact Teams

Contact your local Impact Team through Barnsley Connects (CIS) on 01226 775555

TACKLING ANTI-SOCIAL BEHAVIOUR IN BARNLSLEY

What you can do if you are the victim of Anti-Social Behaviour in Barnsley



SAFER NEIGHBOURHOOD TEAMS
Solving local problems today



Hoyland SNT

Hoyland Police Station, Hoyland Road, Hoyland Common
PUBLIC GOLDEN LINE 01226 736457

Hoyland, Tankersley, Elsecar, Hemmingfield, Jump, Birdwell, Pilley, Hoyland Common, Blacker Hill, Platts Common

Wombwell SNT

Wombwell Police Station, Wombwell
PUBLIC GOLDEN LINE 01226 736408

Wombwell, Darfield, Middlecliffe, Little Houghton, Low Valley

Worsbrough & Kendray SNT

Churchfield Police Station, Churchfield, Barnsley
PUBLIC GOLDEN LINE 01226 736387

Worsbrough & Kendray, Stairfoot, Ardsley, Aldham House Estate

Penistone SNT

Penistone Police Station, Penistone
PUBLIC GOLDEN LINE 01226 736387

Thurgoland, Crane Moor, Unshel, Greenmoor, Uthwaite, Cawthorne, Penistone, Cubley, Hoylandswaine, Millhouse Green, Dunfordbridge, Hazelhead, Crowedge Hepworth, Carley Coates, Oxspring, Snowden Hill, Silkstone, Silkstone Common, Stainborough, Hood Green, Wortley, Howbrook, Flouch, Langsett, Ingbirchworth, Gunthwaite, High Hoyland

Please Note:

The 'Golden Line' numbers are not for use in emergencies. Anyone wishing to report an emergency or a crime in progress should dial 999 or 0114 220 2020





Anti-Social Behaviour can mean different things to different people but can include noisy neighbours, nuisance or rowdy behaviour, environmental issues such as fly-tipping, graffiti and littering to off road bikes, intimidation or harassment. This list is not exhaustive and can include anything which you feel affects your quality of life.

The teams consist of Police Officers, Police Community Support Officers (PCSO's) and Council Impact Wardens all working together with the community and other agencies/organisations to tackle anti-social behaviour. The teams put the needs of the community first by adopting a problem solving approach and plan specific operations to target issues.

How to contact your local Safer Neighbourhood Team

You can access your local SNT by contacting one of the following 'GOLDEN LINE' numbers

What can you do about it?

You can help by reporting problems as soon as possible to frontline services such as the Police, Berneslai Homes, Environmental Health or your local Safer Neighbourhood Team. Keep a note of the dates and times of incidents, the names and descriptions of those involved and the details of anyone else who witnessed them.

You can contact your Safer Neighbourhood Team by leaving a message on the 'Golden Line'. The Golden Line is an automated answering machine where you can leave messages 24hrs a day (anonymously if you wish). Messages will be picked up daily and assigned to officers. If you leave your name and telephone number you will be contacted to discuss your problem in more detail – in the strictest of confidence of course.

Barnsley also has a specialist unit called the Neighbourhood Safety Unit that takes referrals from the Safer Neighbourhood Teams on more serious matters.

What type of action can we take?

From the collective intelligence we receive we prioritise and plan operations that can include;

High visibility patrols

Diversions activities

Mediation

Acceptable Behaviour Contracts

Breach of Tenancy action

Fixed Penalty notices

Criminal Law proceedings

Anti-Social Behaviour Orders & Injunctions

What are Safer Neighbourhood Teams?

Safer Neighbourhood Teams are additional resources put in place by the Council, South Yorkshire Police and Berneslai Homes to help communities and individuals who are suffering because of the serious or persistent anti-social behaviour of others. We believe that safety is a basic right for everyone that lives, works or visits Barnsley.

We will not tolerate anti-social behaviour

Central SNT

PUBLIC GOLDEN LINE 01226 736395

Town, Old Town, Hoyle Mill, Shawlands, Kingstone, part Monk Bretton, part Smithies, Worsbrough Common, Wilthorpe, part Pogmoor

Darton & Dodworth SNT

PUBLIC GOLDEN LINE 01226 736395

Darton, Dodworth, Barugh Green, Staincross, Mapplewell, Kexborough, Redbrook, Gilroyd, Gawber, Pogmoor, Higham

Cudworth SNT

Cudworth Police Station, Cudworth

PUBLIC GOLDEN LINE 01226 736592

Cudworth, Shafton, Grimethorpe, Brierley, Great Houghton

Royston SNT

Royston Police Station, Station Road, Royston

PUBLIC GOLDEN LINE 01226 736361

Royston, Carlton, Athersley North & South, New Lodge, Smithies, Lundwood, Monk Bretton

Goldthorpe SNT

Goldthorpe Police Station, High Street, Goldthorpe

PUBLIC GOLDEN LINE 01709 832138

Thurnscoe, Goldthorpe, Bolton